

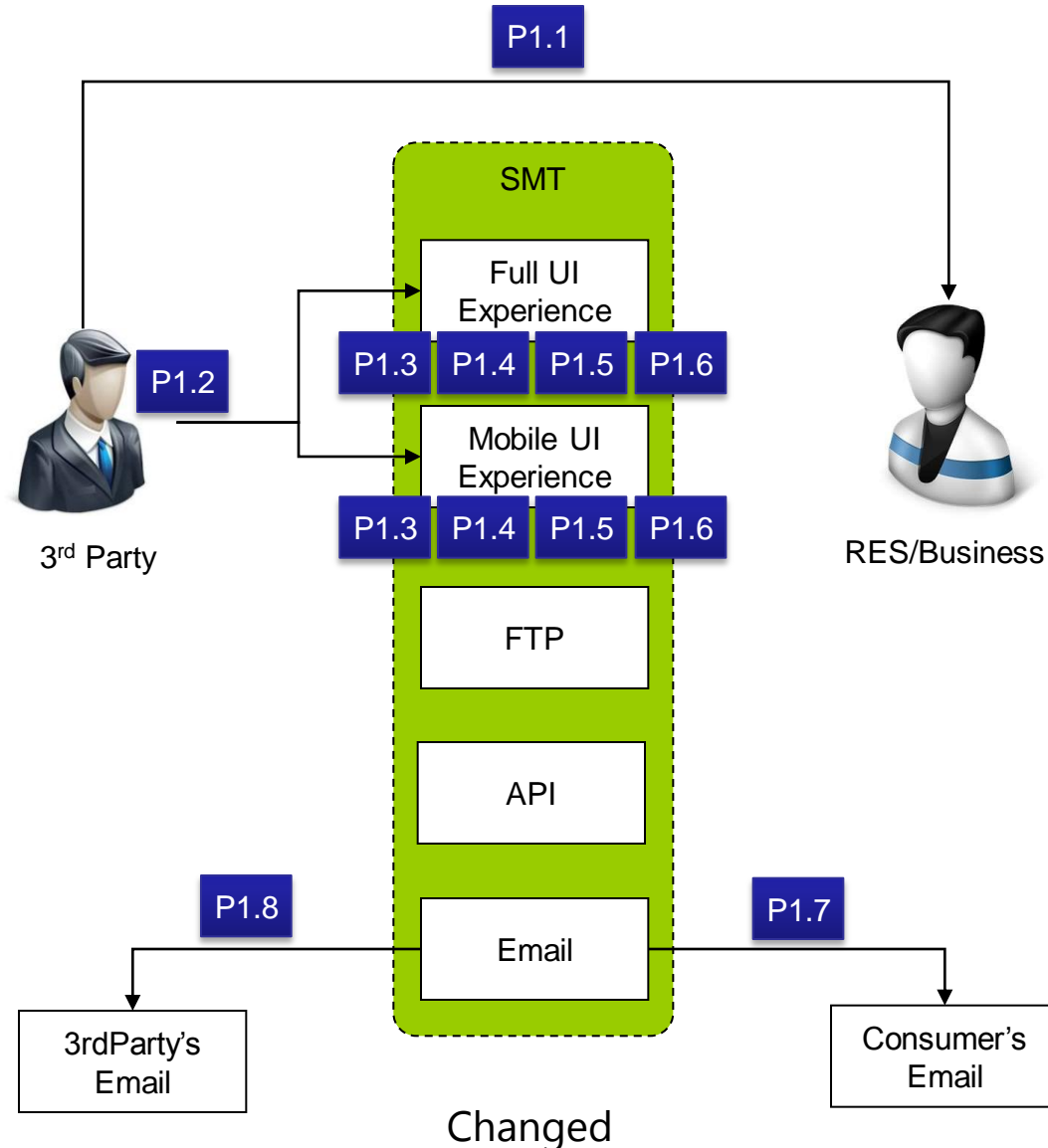
*'Access, Control
& Convenience'*

3rd Party HAN Device Provisioning

Processes and Storyboards

May 29, 2012

3rd Party Initiates a HAN Device Provision Process



Primary Storyboard

P1.1 3rd Party meets with RES/Business customer and collects information (3rd Party)

P1.2 3rd Party logs into SMT and navigates to My Account/Customer Agree,emts, then clicks on the 'Provision HAN Device' button (3rd Party, Mobile, 3rd Party LOA)

P1.3 On the 'HAN Provision' page, 3rd Party enters the RES/Business info collected into SMT UI, clicks affirmation and clicks 'Submit' to initiate the provision request (3rd Party, Mobile, 3rd Party LOA)

P1.4 If validation is successful, SMT gives success on the UI (3rd Party, Mobile)

P1.5 SMT creates and stores HAN device provision request on SMT and sets status to "Add Acknowledged" (3rd Party, Mobile)

P1.6 SMT creates a non-registered mechanism for RES/Business user to accept the HAN Provision Request (3rd Party)

P1.7 SMT sends a HAN Provision Request email to RES/Business user with a copy of the request information entered by 3rd Party (3rd Party)

P1.8 SMT sends a device provision request initiated confirmation email to 3rd Party (3rd Party)

Notes:

- There will be an API to support a HAN Device Provision and De-Provision (current API to be modified to support new customer 'Starts Pairing Window' process)
- May need a process when customer does not have an email address.

Note: 3rd Party must collect from the customer:

- Registered? Yes/No
If Yes, just User ID

If No,

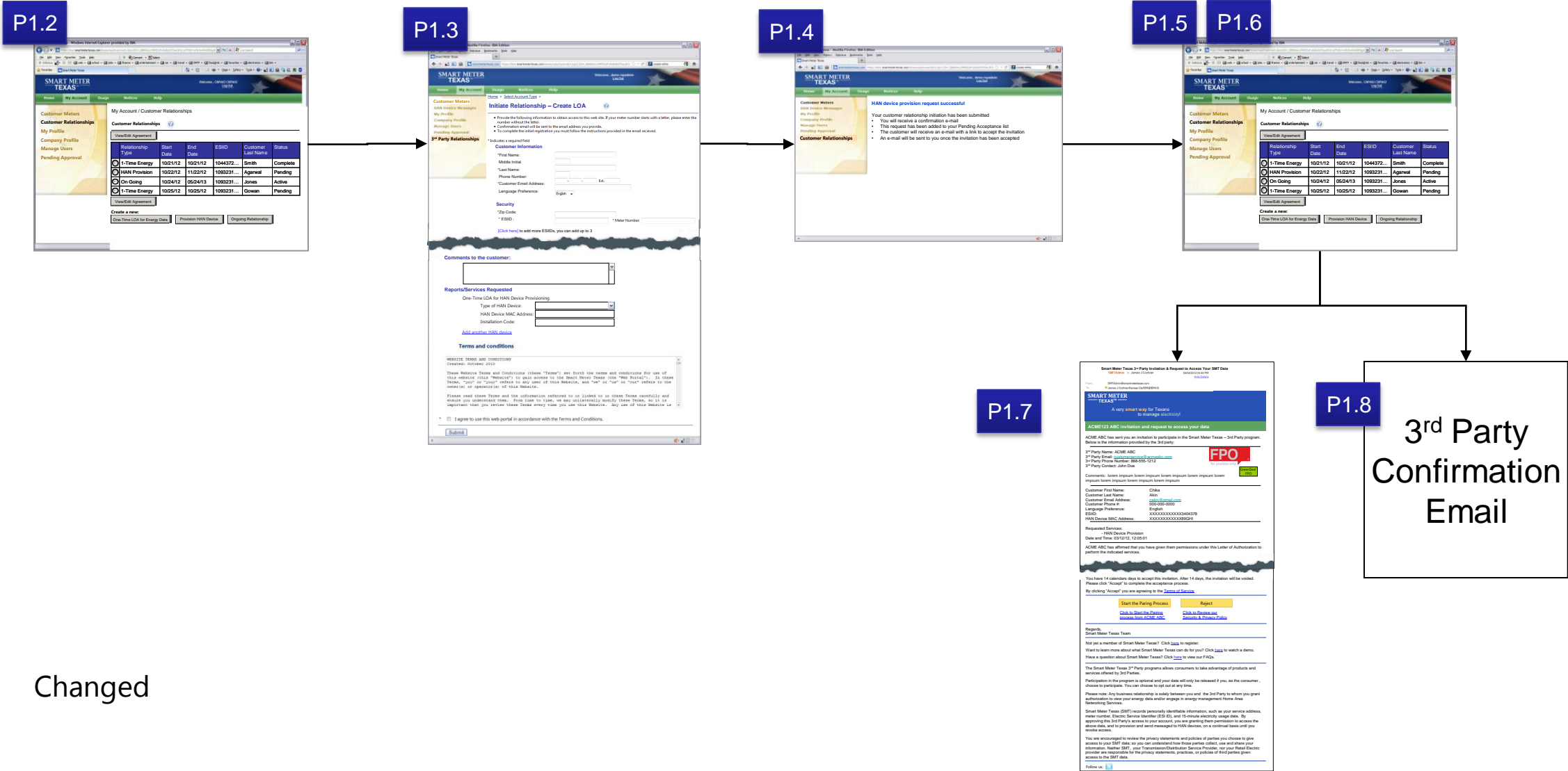
- Service Address
- City
- State
- Zip Code
- ESID(s)
- Meter #(s)
- Company (if applicable)
- First Name
- Last Name
- Title (if applicable)
- Telephone Number
- Email Address
- Type of HAN Device
- HAN Device MAC Address
- Installation Code
- Business or Residence - needed if customer chooses to register (optional)

3rd Party Initiates a HAN Device Provision Traceability Matrix

| Functional Tracker | Business Requirement # | Business Requirement Description | 3rd Party and Mobile # | Process Description |
|--------------------|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3rd Party | BR – 019.015 | <ul style="list-style-type: none"> Ability for 3rd parties, customers, and TDSPs to set up LOAs. Note – This is in place for 3rd parties in 3rd Party Phase 1, Customers have the friends and family functionality, and this will not be implemented for TDSPs | P1.1 | <ul style="list-style-type: none"> 3rd Party meets with RES/Business customer and collects information |
| 3rd Party | BR – 019.015 | <ul style="list-style-type: none"> Ability for 3rd parties, customers, and TDSPs to set up LOAs. Note – This is in place for 3rd parties in 3rd Party Phase 1, Customers have the friends and family functionality, and this will not be implemented for TDSPs | P1.2 | <ul style="list-style-type: none"> 3rd Party logs into SMT and navigates to My Account/3rd Party Relationships, then clicks on 'Create LOA' |
| 3rd Party LOA | BR – 019.012 | <ul style="list-style-type: none"> Ability for a 3rd party to attest on the common web portal that they have a Customer authorization (hardcopy or electronic) authorizing them to read only access the Customer's data | P1.3 | <ul style="list-style-type: none"> On the 'Create LOA' page, 3rd Party enters the RES/Business info collected into SMT UI, affirm authorization and clicks 'Submit' to initiate the invitation |
| CR 018 Mobile App | N/A | <ul style="list-style-type: none"> Optimize existing SMT User Interface to support a smart phone / smart device browser Extend existing SMT functionality to support multiple mobile phone / device browsers Develop standalone SMT applets for use by a smart phone / smart device | P1.2 to P1.5 | <ul style="list-style-type: none"> 3rd Party logs into SMT and navigates to My Account/3rd Party Relationships, then clicks on 'Create LOA' On the 'Create LOA' page, 3rd Party enters the RES/Business info collected into SMT UI, affirm authorization and clicks 'Submit' to initiate the invitation If validation is successful, SMT gives success SMT creates and stores LOA request on SMT and sets status to "Pending" – sub storyboards apply |

No change

3rd Party Initiates a HAN Device Provision Storyboard



3rd Party Initiates a HAN Device Provision

P1.2

P1.2 3rd Party logs into SMT and navigates to My Account/Customer Relationships, then clicks on the 'Provision HAN Device' button

Note: if the user starts the process from a supported smart phone, the link will open the SMT Mobile App if it is installed. If not installed, it opens the browser, which triggers a message asking the user to install the SMT Mobile App for the best experience. The user can choose to continue on the browser. This process applies in all situations for the UI

Changed

Smart Meter Texas - Windows Internet Explorer provided by IBM

https://test.smartmetertexas.com/texas/wps/myportal/!ut/p/c5/04_5B8K8xLLM9MSSzPy8x6z9CP0os3h3c1cPF09LYwMLNwNHAS8Qg0E

File Edit View Favorites Tools Help

Convert Select

Delicious web school jobs finance entertainment car travel SMTP fooddrink favorites electronics ibm

Smart Meter Texas

SMART METER TEXAS™

Welcome, CNPA02 CNPA02 Log Out

Home My Account Usage Notices Help

Customer Meters (3rd Party)

Customer Agreements

HAN Device Messages

My Profile

Company Profile

Manage Users

Pending Approval

My Account / Customer Agreements

Customer Agreements ?

View/Edit Agreement Export Agreements

| | Relationship Type | Start Date | End Date | ESIID | Customer Last Name | Status |
|---|-------------------|------------|----------|------------|--------------------|----------|
| ⊙ | 1-Time Energy | 10/21/12 | 10/21/12 | 1044372... | Smith | Complete |
| ⊙ | On Going | 10/24/12 | 05/24/13 | 1093231... | Jones | Active |
| ⊙ | 1-Time Energy | 10/25/12 | 10/25/12 | 1093231... | Gowan | Pending |

View/Edit Agreement Export Agreements

Create a new:

One-Time LOA for Energy Data Provision HAN Device Ongoing Relationship

Will have 2 views (based on current solution patterns):

- 1) List view – for 25 or less agreements
- 2) Search & Upload with Pagination – for more than 25 agreements

There are separate processes for One-Time LOA for Energy Data, HAN Device Provisioning, and Ongoing Relationships

Note: HAN provisions are limited to the number of available HAN slots on the meter. Each meter has 5 slots

3rd Party Initiates a HAN Device Provision

P1.3

P1.3 On the 'Provision HAN Device' page, 3rd Party enters the RES/Business info collected into SMT UI and... *continued on the next page*

The user will be able to:

- 1) Autofill 3rd Party Company Profile info
- 2) Autofill 3rd Party My Profile info
- 3) Manually type in 3rd Party Contact into the request form

Changed

Smart Meter Texas - Windows Internet Explorer provided by IBM

https://test.smartmetertexas.com/texas/wps/myportal/ut/p/c5/04_SB8K8xLLM9MSSzPy8xBz9CP0os3h3c1cPF09LYwMLNwHHA88Qg0E

File Edit View Favorites Tools Help

Convert Select

Delicious web school jobs finance entertainment car travel SMTP foodrink favorites electronics ibm

Smart Meter Texas

SMART METER TEXAS™

Welcome, CNPA02 CNPA02 Log Out

Home My Account Usage Notices Help

Customer Meters (3rd Party)

Customer Agreements

HAN Device Messages

My Profile

Company Profile

Manage Users

Pending Approval

My Account / [Customer Agreements](#) / Provision HAN Device

Provision HAN Device

- Provide the following information to obtain access to this web site. If your meter number starts with a letter, please provide the letter.
- Confirmation email will be sent to the email address you provide.
- To complete the initial registration you must follow the instructions provided in the email recieved.

* Indicates a required field

Customer Information

*First Name:

Middle Initial:

*Last Name:

Phone Number: - - Ext.

*Customer Email Address:

Language Preference:

Security

*Zip Code:

* ESIID :

* Meter Number:

Note: 3rd Party must collect from the customer:

Registered? Yes/No

- If Yes, just User ID

If No,

- Service Address
- City
- State
- Zip Code
- ESIID(s)
- Meter #(s)
- Company (if applicable)
- First Name
- Last Name
- Title (if applicable)
- Telephone Number
- Email Address

- Type of HAN Device
- HAN Device MAC Address
- Installation Code

- Business or Residence - needed if customer chooses to register (optional)

3rd Party Initiates a HAN Device Provision

Continued from previous page

P1.3

3rd Parties may want content explaining to customer to hit Start after they have the received the device

Continues from previous page

P1.3 ...clicks 'Submit' to initiate the invitation

Note: Verification process – validation of information provided – will be triggered by 'Submit' button prior to granting access

Comments to the customer:

Reports/Services Requested

One-Time LOA for HAN Device Provisioning

Type of HAN Device:

HAN Device MAC Address:

Installation Code:

[Add another HAN device](#)

Terms and conditions

WEBSITE TERMS AND CONDITIONS
Created: October 2010

These Website Terms and Conditions (these "Terms") set forth the terms and conditions for use of this website (this "Website") to gain access to the Smart Meter Texas (the "Web Portal"). In these Terms, "you" or "your" refers to any user of this Website, and "we" or "us" or "our" refers to the owner(s) or operator(s) of this Website.

Please read these Terms and the information referred to or linked to in these Terms carefully and ensure you understand them. From time to time, we may unilaterally modify these Terms, so it is important that you review these Terms every time you use this Website. Any use of this Website is

* ☐ I agree to use this web portal in accordance with the Terms and Conditions.

Submit

SMT will verify that there are enough slots on the meter to support the request.

If no, SMT will deliver an error message on the UI.

Changed

3rd Party Initiates a HAN Device Provision

P1.4

The screenshot shows the Smart Meter Texas website in a Windows Internet Explorer browser. The browser address bar displays the URL: https://test.smartmetertexas.com/texas/wps/myportal/!ut/p/c5/04_SB8k8xLLM9MSSzPy8xBz9CP0os3h3c1cPF09LYwMLNwNH88Qg0t. The website header includes the "SMART METER TEXAS™" logo and a welcome message for "CNPA02 CNPA02" with a "Log Out" link. The navigation menu has tabs for Home, My Account, Usage, Notices, and Help. The "My Account" tab is selected, and the left sidebar lists various options: Customer Meters (3rd Party), Customer Agreements, HAN Device Messages, My Profile, Company Profile, Manage Users, and Pending Approval. The main content area shows the breadcrumb "My Account / [Customer Agreements](#) / Provision HAN Device / Success" and a heading "HAN device provision request successful". Below this, a message states: "Your customer relationship initiation has been submitted" followed by a bulleted list of actions: "You will receive a confirmation e-mail", "This request has been added to your Customer Relationship list as Pending", "The customer will receive an e-mail with a link to start the provision window", and "An e-mail will be sent to you and the customer once the provision window has been started".

P1.4 If validation is successful, SMT gives success on the UI

No change

3rd Party Initiates a HAN Device Provision

P1.5

Smart Meter Texas - Windows Internet Explorer provided by IBM

https://test.smartmetertexas.com/texas/wps/myportal/!ut/p/c5/04_SB8K8xLLM9MSSzPy8xBz9CP0os3h3c1cPF09LYwMLNwNHA88Qg0f

File Edit View Favorites Tools Help

Delicious web school jobs finance entertainment car travel SMTP foodrink favorites electronics ibm

Smart Meter Texas

SMART METER TEXAS™

Welcome, CNPA02 CNPA02 [Log Out](#)

Home My Account Usage Notices Help

Customer Meters (3rd Party)

Customer Agreements

HAN Device Messages

My Profile

Company Profile

Manage Users

Pending Approval

My Account / Customer Agreements

Customer Agreements ?

View/Edit Agreement

| | Relationship Type | Start Date | End Date | ESIID | Customer Last Name | Status |
|---|-------------------|------------|----------|------------|--------------------|------------------|
| ⊕ | 1-Time Energy | 10/21/12 | 10/21/12 | 1044372... | Smith | Complete |
| ⊕ | HAN Provision | 10/22/12 | 11/22/12 | 1093231... | Agarwal | Add Acknowledged |
| ⊕ | On Going | 10/24/12 | 05/24/13 | 1093231... | Jones | Active |
| ⊕ | 1-Time Energy | 10/25/12 | 10/25/12 | 1093231... | Gowan | Pending |

View/Edit Agreement

Create a new:

One-Time LOA for Energy Data Provision HAN Device Ongoing Relationship

P1.5 SMT creates and stores LOA request on SMT and sets status to "Pending" – sub storyboards apply

At this point, mechanism (e.g. hidden public URL) that allows a customer to accept the invitation, when a customer navigates to it by clicking accept in the One-Time LOA invite, it would trigger the LOA to move from "Pending" to "Accepted"

P1.6

3rd Party Initiates a HAN Device Provision

Note: Some of the data will be masked

P1.7

P1.7 SMT sends a HAN Provision Request email to RES/Business user with a copy of the request information entered by 3rd Party

Note: Customer has 14 calendars days to accept or LOA status is set to 'Not Accepted'

Note: The content in the example is only for placeholder purposes. This is NOT a draft of the content.

Smart Meter Texas 3rd Party Invitation & Request to Access Your SMT Data
SMTAdmin to: James J Cochran 04/04/2012 04:44 PM
[Hide Details](#)

From: SMTAdmin@smartmetertexas.com

To: James J Cochran/Kansas City/IBM@IBMUS

SMART METER
TEXAS™

A very smart way for Texans
to manage electricity!

ACME123 ABC invitation and request to access your data

ACME ABC has sent you an invitation to participate in the Smart Meter Texas – 3rd Party program.
Below is the information provided by the 3rd party:

3rd Party Name: ACME ABC
3rd Party Email: customerservice@acmeabc.com
3rd Party Phone Number: 888-555-1212
3rd Party Contact: John Doe

FPO
for position only

GreenSeal
FPO

Comments: lorem ipsum lorem ipsum lorem ipsum lorem ipsum lorem
ipsum lorem ipsum lorem ipsum lorem ipsum

Customer First Name: Chika
Customer Last Name: Akin
Customer Email Address: cakin@gmail.com
Customer Phone #: 000-000-0000
Language Preference: English
ESIID: XXXXXXXXXXXXX3404378
HAN Device MAC Address: XXXXXXXXXXXXX89GHI

Requested Services:
- HAN Device Provision
Date and Time: 03/12/12, 12:05:01

ACME ABC has affirmed that you have given them permissions under this Letter of Authorization to perform the indicated services.

Enhanced Subject line to include the full solution name (e.g. Smart Meter Texas)

Add SMT specific branding for recognition and credibility

Add an introduction line to inform the user of the purpose of the email.

3rd Party logo and contact information

Customer Contact Information

LOA Type (Energy Data or HAN Provision)

3rd Party Affirmation

Changed

10

3rd Party Initiates a HAN Device Provision

P1.7

You have 14 calendars days to accept this invitation. After 14 days, the invitation will be voided. Please click "Accept" to complete the acceptance process.

By clicking "Accept" you are agreeing to the [Terms of Service](#)

Start the Paring Process

Reject

[Click to Review our Security & Privacy Policy](#)

[Click to Start the Pairing process from ACME ABC](#)

Regards,
Smart Meter Texas Team

Not yet a member of Smart Meter Texas? Click [here](#) to register.

Want to learn more about what Smart Meter Texas can do for you? Click [here](#) to watch a demo.

Have a question about Smart Meter Texas? Click [here](#) to view our FAQs.


The Smart Meter Texas 3rd Party programs allows consumers to take advantage of products and services offered by 3rd Parties.

Participation in the program is optional and your data will only be released if you, as the consumer, choose to participate. You can choose to opt out at any time.

Please note: Any business relationship is solely between you and the 3rd Party to whom you grant authorization to view your energy data and/or engage in energy management Home Area Networking Services.

Smart Meter Texas (SMT) records personally identifiable information, such as your service address, meter number, Electric Service Identifier (ESI ID), and 15-minute electricity usage data. By approving this 3rd Party's access to your account, you are granting them permission to access the above data, and to provision and send messaged to HAN devices, on a continual basis until you revoke access.

You are encouraged to review the privacy statements and policies of parties you choose to give access to your SMT data; so you can understand how those parties collect, use and share your information. Neither SMT, your Transmission/Distribution Service Provider, nor your Retail Electric provider are responsible for the privacy statements, practices, or policies of third parties given access to the SMT data.

Follow us: 

Provide a section for references back to SMT to drive awareness and adoption.

Provide a section, specific to the type of email, for communicating disclaimers, terms and conditions, as needed.

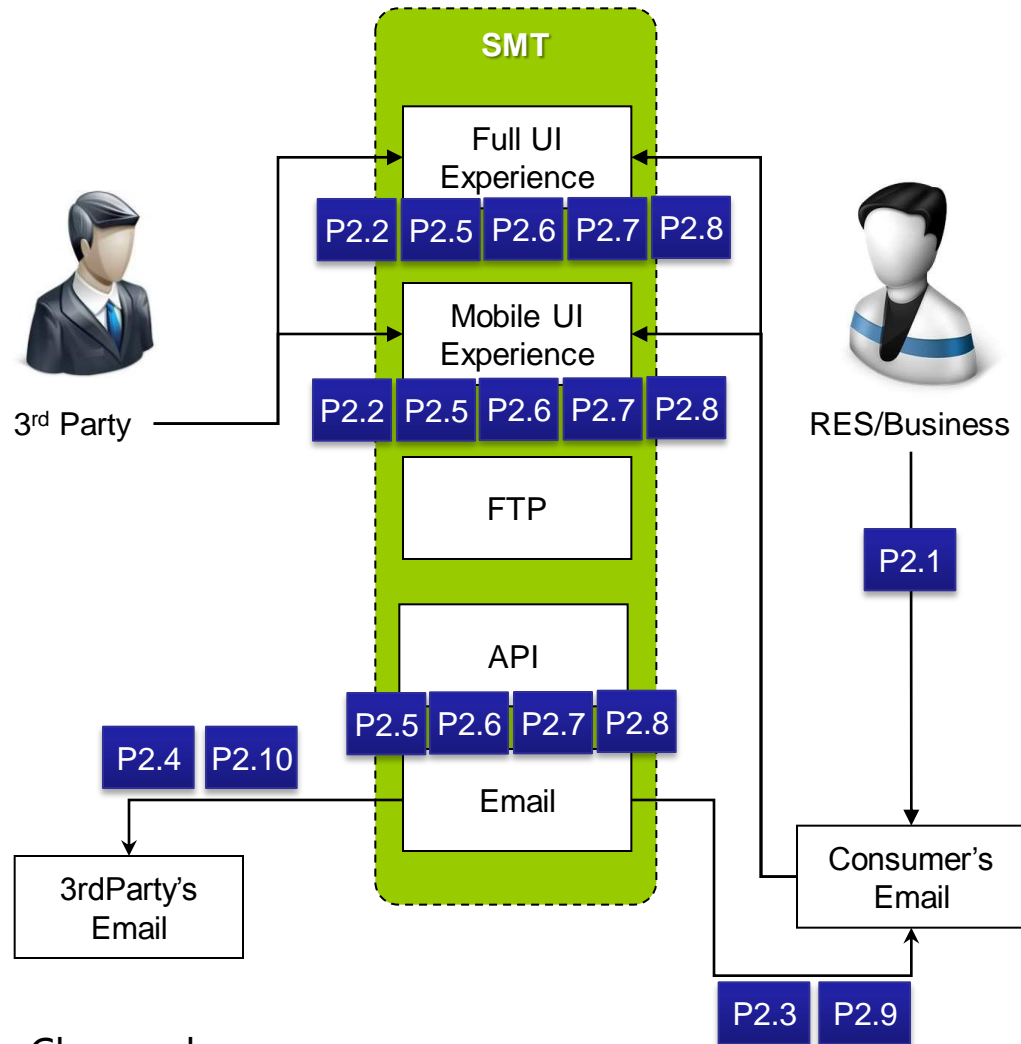
Provide a section for links back to Smart Meter Texas news flashes and announcements on Twitter

Might want a note that states, Registration is not necessary.

The HAN Device Provisioning could be more than 14 days for customer to 'Start', looking to hear from the HAN group on this

Changed

Customer Accepts 3rd Party HAN Device Provision Request Process



Primary Storyboard

- P2.1** RES/Business user opens email and clicks on "Start the Paring Process" to open the pairing window on the meter (3rd Party)
- P2.2** SMT presents Pairing Process Started confirmation page (3rd Party, Mobile)
- P2.3** SMT sends a confirmation email to the RES/Business user (with HAN Device Pairing information) indicating that 3rd party has been granted access to provision the device (e.g RES/Business Meter Ready Email) (3rd Party)
- P2.4** SMT sends a notification email to the 3rd party that the pairing process has been accepted and started (3rd Party Meter Ready Email) (3rd Party)
- P2.5** SMT sends the provision request to the TDSP (3rd Party, Mobile)
- P2.6** TDSP acknowledges the request and initiates the HAN Provisioning Process (3rd Party)
- P2.7** If successful, TDSP opens the pairing window and sends SMT a 'Meter Ready' [for pairing] status (3rd Party, Mobile)
- P2.8** If the customer successfully pairs the HAN device the TDSP sends SMT a 'Device Added' status (3rd Party, Mobile)
- P2.9** SMT sends a HAN device pairing successful confirmation email to the RES/Business (3rd Party)
- P2.10** SMT sends a HAN device pairing successful confirmation email to the 3rd Party (3rd Party)

Notes:

- Provisioned HAN devices are managed in My Account/Customer Meters for 3rd Parties
- HAN devices are managed in My Account/HAN Devices for customers
- 3rd Parties cannot send messages to HAN devices until an ongoing relationship is established
- Need to include the customer name, in the 3rd Party notification email

Customer Accepts 3rd Party HAN Device Provision Request

Traceability Matrix

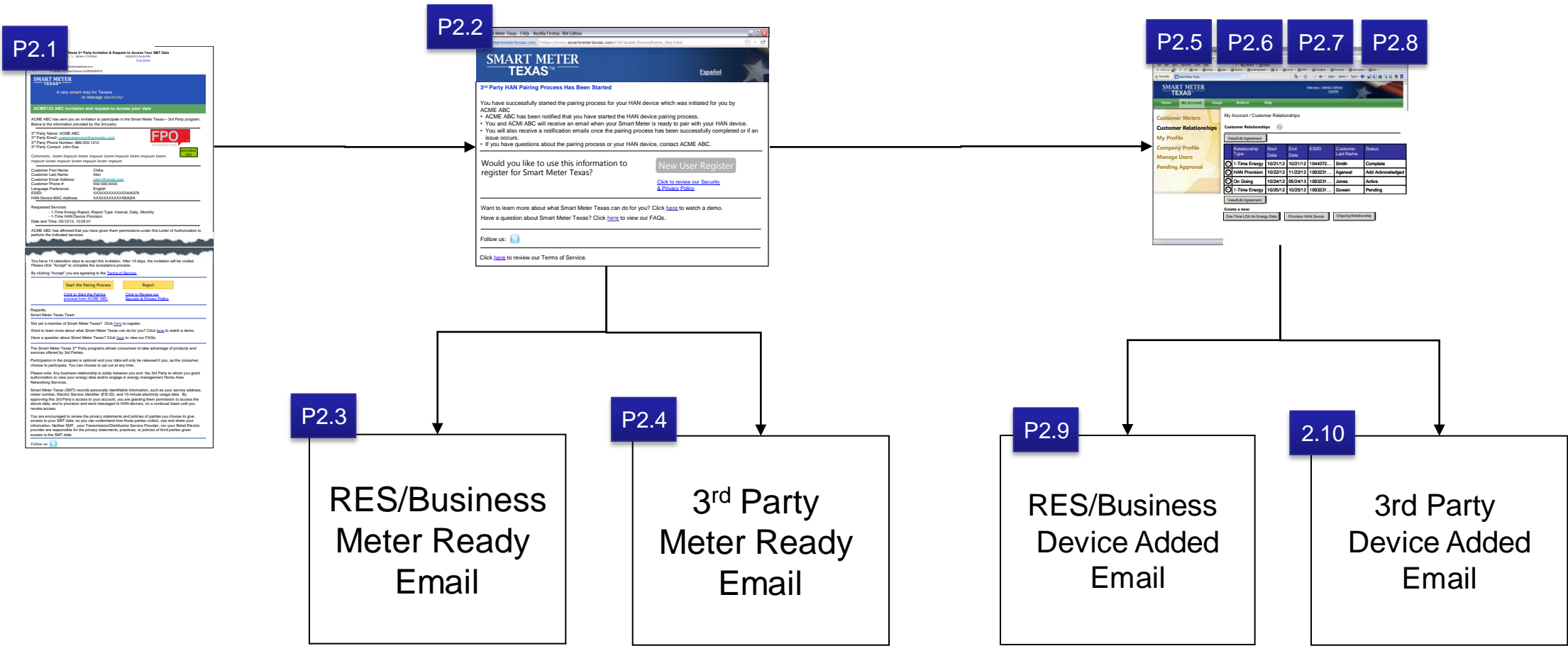
| Functional Tracker | Business Requirement # | Business Requirement Description | 3rd Party and Mobile # | Process Description |
|-----------------------|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 rd Party | BR – 019 | <ul style="list-style-type: none"> Ability for a Customer to electronically authorize release of usage data to a 3rd party (i.e. someone other than the Rep of Record - either a REP, aggregator, or registered 3rd party). | P2.1 | <ul style="list-style-type: none"> RES/Business user opens email and clicks on “Accept” to start the acceptance process for the relationship |
| 3rd Party LOA | BR – 019.012 | <ul style="list-style-type: none"> Ability for a 3rd party to attest on the common web portal that they have a Customer authorization (hardcopy or electronic) authorizing them to read only access the Customer’s data | P2.1 | <ul style="list-style-type: none"> RES/Business user opens email and clicks on “Accept” to start the acceptance process for the relationship |
| 3rd Party | BR – 019.014 | <ul style="list-style-type: none"> Ability for 3rd parties and / or Customers to receive a notification when access has been granted, access has been changed, or access has been revoked for an ESID | P2.3, P2.4 | <ul style="list-style-type: none"> SMT sends a confirmation email to the RES/Business user (with copy of LOA) indicating that 3rd party has been granted access to one-time report SMT sends a notification email to the 3rd party that the LOA has been accepted |

Customer Accepts 3rd Party HAN Device Provision Request

Traceability Matrix

| Functional Tracker | Business Requirement # | Business Requirement Description | 3rd Party and Mobile # | Process Description |
|--------------------|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------------|
| CR 018 Mobile App | N/A | <ul style="list-style-type: none">Optimize existing SMT User Interface to support a smart phone / smart device browserExtend existing SMT functionality to support multiple mobile phone / device browsersDevelop standalone SMT applets for use by a smart phone / smart device | P2.2 | <ul style="list-style-type: none">SMT presents LOA confirmation page |

Customer Accepts 3rd Party HAN Device Provision Request Storyboard



Customer Accepts 3rd Party HAN Device Provision Request

Note: The content in the example is only for placeholder purposes. This is NOT a draft of the content.

P2.1

Smart Meter Texas 3rd Party Invitation & Request to Access Your SMT Data
SMT Admin to James J Cochran 04/04/2012 04:44 PM
[Hide Details](#)

From: SMTAdmin@smartmetertexas.com
To: James J Cochran/Kansas City/IBM@BMUS

SMART METER TEXAS™
A very smart way for Texans to manage electricity!

ACME123 ABC invitation and request to access your data

ACME ABC has sent you an invitation to participate in the Smart Meter Texas – 3rd Party program. Below is the information provided by the 3rd party:

3rd Party Name: ACME ABC
3rd Party Email: customerservice@acmeabc.com
3rd Party Phone Number: 888-555-1212
3rd Party Contact: John Doe

FPO
for position only
GreenSeal FPO

Comments: lorem ipsum lorem ipsum lorem ipsum lorem ipsum lorem ipsum
lorem ipsum lorem ipsum lorem ipsum lorem ipsum

Customer First Name: Chika
Customer Last Name: Akin
Customer Email Address: caikin@gmail.com
Customer Phone #: 000-000-0000
Language Preference: English
ESIID: XXXXXXXXXXXX3404378
HAN Device MAC Address: XXXXXXXXXXXX89GHI

Requested Services:
- 1-Time Energy Report, Report Type: Interval, Daily, Monthly
- 1-Time HAN Device Provision

Date and Time: 03/12/12, 12:05:01

ACME ABC has affirmed that you have given them permissions under this Letter of Authorization to perform the indicated services.

You have 14 calendars days to accept this invitation. After 14 days, the invitation will be voided. Please click "Accept" to complete the acceptance process.

By clicking "Accept" you are agreeing to the [Terms of Service](#)

Start the Paring Process
[Click to Start the Pairing process from ACME ABC](#)

Reject
[Click to Review our Security & Privacy Policy](#)

Regards,
Smart Meter Texas Team

Not yet a member of Smart Meter Texas? Click [here](#) to register.

Want to learn more about what Smart Meter Texas can do for you? Click [here](#) to watch a demo.

Have a question about Smart Meter Texas? Click [here](#) to view our FAQs.


The Smart Meter Texas 3rd Party programs allows consumers to take advantage of products and services offered by 3rd Parties.

Participation in the program is optional and your data will only be released if you, as the consumer, choose to participate. You can choose to opt out at any time.

Please note: Any business relationship is solely between you and the 3rd Party to whom you grant authorization to view your energy data and/or engage in energy management Home Area Networking Services.

Smart Meter Texas (SMT) records personally identifiable information, such as your service address, meter number, Electric Service Identifier (ESI ID), and 15-minute electricity usage data. By approving this 3rd Party's access to your account, you are granting them permission to access the above data, and to provision and send messages to HAN devices, on a continual basis until you revoke access.

You are encouraged to review the privacy statements and policies of parties you choose to give access to your SMT data; so you can understand how those parties collect, use and share your information. Neither SMT, your Transmission/Distribution Service Provider, nor your Retail Electric provider are responsible for the privacy statements, practices, or policies of third parties given access to the SMT data.

Follow us: 

P3.1 RES/Business user opens email and clicks on “Start the Pairing Process” to start the acceptance process for the relationship

Customer Accepts 3rd Party HAN Device Provision Request

P2.2

Smart Meter Texas - FAQs - Mozilla Firefox: IBM Edition

smartmetertexas.com https://www.smartmetertexas.com/CAP/public/home/home_faq.html

SMART METER TEXAS™ [Español](#)

3rd Party HAN Pairing Process Has Been Started

You have successfully started the pairing process for your HAN device which was initiated for you by ACME ABC

- ACME ABC has been notified that you have started the HAN device pairing process.
- You and ACME ABC will receive an email when your Smart Meter is ready to pair with your HAN device.
- You will also receive a notification emails once the pairing process has been successfully completed or if an issue occurs.
- If you have questions about the pairing process or your HAN device, contact ACME ABC.

Would you like to use this information to register for Smart Meter Texas?

[New User Register](#)

[Click to review our Security & Privacy Policy](#)

Want to learn more about what Smart Meter Texas can do for you? Click [here](#) to watch a demo.

Have a question about Smart Meter Texas? Click [here](#) to view our FAQs.

Follow us:

Click [here](#) to review our Terms of Service.

P2.2 SMT presents Start Pairing Process confirmation page

Customer Accepts 3rd Party HAN Device Provision Request

Note: Customer does not have to be Registered for the 3rd Party to de-provision the device

Note: Move outs continue to NOT trigger a de-provision

Move outs do sever 3rd Party rights to message to the device

Note: Will need to update the Customer, TDSP and APIs for HAN provision and de-provisions to include the new processes and statuses

P2.7

P2.7 If successful, TDSP opens the pairing window and sends SMT a 'Meter Ready' [for pairing] status

Smart Meter Texas - Windows Internet Explorer provided by IBM

smartmetertexas.com/texas/wps/myportal/!ut/p/c5/04_5B8K3xLLM9MSSzPy8x8z9CP0os3h3c1cPF09LYwMLNwNHA88Qg0f

Welcome, CNPA02 CNPA02
[Log Out](#)

Account Usage Notices Help

My Account / Customer Agreements

Customer Agreements ?

View/Edit Agreement Export Agreements

| | Relationship Type | Start Date | End Date | ESIID | Customer Last Name | Status |
|---|-------------------|------------|----------|------------|--------------------|-------------|
| ⊕ | 1-Time Energy | 10/21/12 | 10/21/12 | 1044372... | Smith | Complete |
| ⊕ | HAN Provision | 10/22/12 | 11/22/12 | 1093231... | Agarwal | Meter Ready |
| ⊕ | On Going | 10/24/12 | 05/24/13 | 1093231... | Jones | Active |
| ⊕ | 1-Time Energy | 10/25/12 | 10/25/12 | 1093231... | Gowan | Pending |

View/Edit Agreement Export Agreements

Create a new:

One-Time LOA for Energy Data Provision HAN Device Ongoing Relationship

P2.8

2.8 If the customer successfully pairs the HAN device the TDSP sends SMT a 'Device Added' status

HAN Provision Statuses:

- Add Acknowledged
- Provision Request Email Sent to Customer
- Customer Initiated Pairing Window
- Customer Did NOT Initiate Pairing Window
- Customer Rejected Provision Request Window
- Add Pending
- Add Rejected
- Add Failed
- Meter Ready
- Device Added

Black Text = Current Statuses
Blue Text = New Status for 3rd Party HAN Provision Process